

Privacy Policy

Busch-Jaeger Elektro GmbH (subsequently referred to as “ABB”, “we”, “us” or “our”) takes the protection of your personal data very seriously and obeys the legally valid regulations regarding data protection. In this mobile app personal data will only be recorded and processed to the extent necessary for the operation of this offer. The following declaration gives an overview of our means to guarantee this protection, the type of data recorded, and the purpose thereof.

Publisher:

This application is provided by:

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Personal data

The protection of your personal data is of utmost importance for us. If you use this mobile application, we will collect personal data to maintain our service and to fulfill our contractual obligations. Type and amount of data collected by this application and its associated device(s) (presence detector) essentially depend on the mode of operation you choose using the mobile application. This includes, amongst others, the choice of an installer or standard user profile (referred to as “roles” prior to connection and the (optional) use of our online services. Please note that other users might acquire the same access rights (using the same role) as you, thus granting them access to your data stored on the device (presence detector). For further details, please read the instruction manuals.

Purposes of this application and the data it collects and processes comprise commissioning, configuration, parametrization, remote control, and statistical analysis of our devices. Both, the device (presence detector) as well as the mobile application synchronize personal data between each other.

The application at hand determines the location of the mobile device. The location process is based on data from positioning satellites, mobile networks, and wireless local area networks. Information about coordinates, time, and local time zone is used for functionalities relying on the position of the sun, such as astro-function or presence simulation. Especially “Installer Mode” provides you with the option to fill in free text forms which are also displayed to standard users. This may be used to record the location of the device (e. g. room number) or to provide other users with your contact details.

Setting a unique device name in “Installer Mode”, enables identification of a particular device within a given list of devices. Additionally, the device broadcasts its name to its local neighborhood. This

allows all users to identify the device prior to connection. Devices can also be identified by other parameters such as firmware version, serial number or MAC address.

Both, device and mobile application, store passwords for authentication and easy log-in respectively. In "Installer Mode", users are provided with the right to set and read out the password of any standard user in plaintext. This recovery function is intended to serve the needs of facility managers who are thereby enabled to provide potential new standard users with the existing standard user password.

On a daily basis, the device records the power-on time of the illuminant(s) it is connected to. This allows users to draw conclusions about energy consumption and possible savings compared to previous years within the mobile application. Storing data for approximately ten years, a time span which may vary depending on utilization profile, allows for compensation of seasonal effects as well as the identification of peak consumptions in certain years. If you choose to use our optional online service, data about power-on time will not be transferred to our servers, but remain on the device and/or the mobile application. Please note that recording of power-on time is always active, even if standard users may not be granted access to this type of data.

You may use our optional online service to synchronize stored device profiles (configurations) with our servers via encrypted connection. This allows installers to commission new devices (presence detectors) with similar configuration profiles, using various mobile devices. Profile data are only shared between devices or mobile devices if the mobile devices are connected to our online service using the same account. Device passwords and power-on records are not transferred to or from our servers. Location data are only stored for services utilizing the position of the sun. Solely configuration data are stored on our cloud servers for backup purpose. We do not profile the data stored on our servers. We do not analyze the data which are transferred to our cloud backup service.

If you choose to use our online service, we may collect additional data such as IP addresses and cookies. Data are only collected if needed to realize our service. After sign-on a client certificate will be stored on the mobile device enabling our servers to identify and authenticate your mobile device. Please note that, in addition to this document, our online service has its own privacy policy, which you can access prior to your initial registration. You have to agree with the aforementioned privacy policy in order to use our online service.

However, devices and app may be used locally without online service.

[Where are your personal data stored?](#)

On ABB Application Servers if using the app for the online service.

In the mobile app.

On any presence detector configured via mobile app.

[How long will your personal data be retained?](#)

We will retain your data no longer than necessary and solely for the above stated purposes. You may delete your personal data any time by uninstalling the mobile app and deleting your "my Busch-Jaeger" account.

[Who will have Access to your personal data?](#)

We restrict access to your personal data to ABB employees or personnel of ABB suppliers who essentially need to know said information in order to provide or maintain our services. All of them are instructed and obliged to strict secrecy.

Will the App disclose personal data to third parties?

We will not rent, sell, trade or otherwise disclose your personal data to third parties outside the ABB Group unless (i) we have obtained your explicit written consent; or (ii) we use trusted businesses partners or persons to support us in providing the service in which case such third parties are subject to agreements that oblige them to process the data only on our instructions and in compliance with this privacy statement; or (iii) we conclude that we are legally obligated or are in good faith that access, preservation or disclosure of such information is reasonably necessary to protect the rights, property or safety of ABB, its customers or the public.

Will the App disclose personal data cross borders?

We may store and process personal information collected on our site in any EU-country in which ABB or our hosting providers maintain facilities. By using our services, you consent to the transfer of your information among these facilities, including those located outside your country.

Your Rights

You have the right to review your data maintained by the app, to request corrections if they are wrong or outdated, and to delete them in case you are no longer interested in the service provided by the app. You may contact us via the below given contact information.

You may also withdraw your consent taking effect as of the date of withdrawal. Please note that in this case you will not be able to use the app anymore.

Further Information

Your trust is important to us. For this reason, we are readily available for you to discuss the processing of your personal data at any time. If you have any questions, that are not answered by this data protection declaration or if you would like to have more information on a topic, please contact our data protection officer at any time. Using the app implies agreement with our privacy policy. Objection is expressed by uninstalling the app.

If any part of this document violates law, it is regarded to be null and void. However, all other parts within this document remain unaffected thereof.

Will this privacy policy be changed?

Please note that the Privacy Policy at hand will change from time to time. We expect most changes to be minor but there may also be more significant changes.

Therefore, it is in your personal interest to check this internet site in regular intervals.

This policy has been last updated on May 24, 2018.

Your contact person for data protection

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